

FY 2019 SUD PROVIDER AUDIT: Clinical Desk Review

Methodology: All primary contracted providers were reviewed on contract and clinical/regulatory elements, based on the level of care provided or program type. A minimum of 5 cases were randomly selected from provider admission lists for persons who received services in FY2019. Depending on the time allotted for the review team, number of reviewers and complexity of the records, no less than 3 charts were reviewed per agency.

A standardized tool developed by the review team was utilized for each agency. For Livingston and Lenawee providers, the CMH that serves as the core provider and contract holder joined the review team.

Providers who scored at 90% compliance do not have to submit a formal plan of correction. Any findings were reported to the provider for their review. Providers who score below 90% are expected to submit a plan of correction outlining how they will adjust policies and practices in order to meet the standards identified in their site visit.

The CMHPSM will conduct a review of each plan of correction, and make a determination what steps will need to take place to review the changes. This may be in the form of another site visit or request for verification via electronic means.

The following table shows the score for each provider and their compliance percentage. The final report must be posted on the CMHPSM website for community access and review.

PROVIDER	TOTAL SCORE	PLAN OF CORRECTION NEEDED?	NEXT PLANNED REVIEW
AA TX CENTER (CRC)	200/236 85%	YES	OCTOBER - NOVEMBER 2019
CATHOLIC CHARITIES LENAWEЕ	261/322 81%	YES	OCTOBER - NOVEMBER 2019
CATHOLIC CHARITIES MONROE	237/268 88%	YES	OCTOBER - NOVEMBER 2019
DAWN FARM	493/632 78%	YES	OCTOBER - NOVEMBER 2019
HEGIRA	254/272 93%	NO	FY20
HOME OF NEW VISION	407/418 97%	NO	FY20
KEY DEVELOPMENT	314/340 92%	NO	FY20
LIVINGSTON COUNTY CATHOLIC CHARITIES	235/274 86%	YES	OCTOBER - NOVEMBER 2019
McCULLOUGH VARGAS	305/372 82%	YES	OCTOBER - NOVEMBER 2019
PARKSIDE	130/180 69%	YES	OCTOBER - NOVEMBER 2019
PASSION OF MIND	183/220 83%	YES	OCTOBER - NOVEMBER 2019
PNLH	207/270 77%	YES	OCTOBER - NOVEMBER 2019
SALVATION ARMY	347/383 91%	NO	FY20
ST. JOES GREENBROOK RECOVERY CENTER	192/202 95%	NO	FY20
THERAPEUTICS, INC	358/408 88%	YES	FY20