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March 20, 2020

RE: CMHPSM COVID-19 Regional Resources

CMHPSM Regional Behavioral Health Providers,

First of all, the Community Mental Health Partnership of Southeast Michigan region (Lenawee, Livingston, Monroe and Washtenaw CMHSPs) would like to formally acknowledge and thank each of our providers and your staff persons for all of your continued work to deliver services within our region during this outbreak of COVID-19. We recognize the sacrifices healthcare workers and provider agencies are undertaking during this turbulent time.

The CMHPSM has begun to receive official notice from the Michigan Department of Health and Human Services (MDHHS) on many changes that have been informally discussed across the State over the past week. While we want to share news as quickly as possible, it is also important that we share news that has been officially shared through proper channels and which receives appropriate vetting and planning.

The CMHPSM will be posting verified information and other various resources which impact our regional provider network at [www.cmhpsm.org/covid19provider](http://www.cmhpsm.org/covid19provider). We will be sharing and posting updates to this webpage with information derived from the State of Michigan, the Michigan Department of Health and Human Services, the Medical Services Administration as well as guidance from the PIHP and CMHSPs that make up the CMHPSM region.

Yesterday, the CMHPSM received an initial COVID-19 encounter code chart which began to outline the requirements related to the expansion of telehealth and telephonic contact for certain face-to-face service codes. The CMHPSM also received some additional policy statements from MDHHS yesterday and today related to these service delivery changes. The most up to date versions of this information will be continually made available at [www.cmhpsm.org/covid19provider](http://www.cmhpsm.org/covid19provider).

Our electronic health record vendor PCE Systems is hard at work making the necessary changes to enable providers to be able to begin billing for services that the new COVID-19 encounter chart now allows to be delivered through telehealth or telephonically. We are hopeful that these changes will be implemented as soon as Monday March 23, 2020. We hope to have more information on these changes very soon. We have begun to compile information related to the privacy, consumer release and technology requirements related to delivering eligible services through these new mediums. We will continue to update such information throughout the duration of this emergency.

Many additional changes to service funding, eligibility, and staff qualification requirements are being investigated by MDHHS. It is expected that changes to those services will come through MDHHS policy guidance in the very near future. We will continue to share information that pertains to these updates and commit to working with providers to implement those changes as quickly as possible.

Please contact your local CMHSP contract contact for further questions or concerns. We will begin compiling a Frequently Asked Questions document that will also be shared on the regional webpage to enable providers to immediately access guidance on common questions.

Thank you again for your dedication to the individuals you serve.

Sincerely,

A handwritten signature in blue ink, appearing to read "James Colaianne".

James Colaianne, CMHPSM CEO