



CMHPSM Provider Network Informational Bulletin

Date: May 5, 2023

Topic: Public Health Emergency End Changes

Information:

The Michigan Department of Health and Human Services (MDHHS) has provided guidance on telemedicine practices and rounding rules that need to be implemented as the public health emergency (PHE) ends on May 11, 2023. System updates reflecting these changes will be implemented into the CMHPSM CRCT system for services delivered on or after May 12, 2023.

CRCT Claims Data Entry Changes (Effective 5/12/2023)

Audio-only and Simultaneous Audio/Visual (“video”) will be allowed for a specific set of certain services per MDHHS guidance.

- CRCT will provide a hard stop if a CPT/HCPCS code and Place of Service (POS) code is not allowable.
- Please check the references section at the end of this bulletin for a link to the MDHHS reporting requirements webpage for CPT/HCPCS codes allowed by MDHHS for Telemedicine services as of May 12, 2023. The MDHHS webpage will be updated when necessary with any service code changes.

Modifier Updates for Telemedicine Reporting

- The GT modifier will no longer be accepted for services delivered on or after 5/12/23.
- **Audio Only Services:** Providers creating a claim for an audio only service must now manually enter modifier (93) on the claim along with the appropriate place of service code (2 or 10).

Date Of Service		POS	CPT [®] /HCPCS	Procedure / Service	Charges	Units
From	To					
5/12/2023	05/12/2023	10	90832	93		

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Place of Service (POS) Code Changes

POS 2 and POS 10 will be used to report a consumer's location during telemedicine services.

- **Place of Service (POS) 2:** Telemedicine, Client NOT at Home
 - Consumer/individual served is participating in telemedicine services anywhere outside of their home.
 - When the consumer/individual served is receiving telemedicine services in the office.
 - When the consumer/individual served is experiencing homelessness.
- **Place of Service (POS) 10** – Telemedicine, Client at Home.
 - Consumer/individual served is located in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology.
- New POS codes will be added to CRCT claims submission screens starting May 12, 2023 and will be available for selection.

CRCT COVID Note

- The CRCT COVID note required during the PHE will no longer be needed to submit telemedicine service claims after May 12, 2023.
- The CRCT data entry field will no longer be available in CRCT starting May 12, 2023.
- As the COVID notes link will no longer be available in CRCT, claims entry staff will need to manually enter the COVID note in the claims notes section for dates of service prior to May 12, 2023.

The screenshot shows a form with the following fields: 'Time of Service' (From: [] AM, Thru: [] AM), 'Staff:' (lookup | clear), a checkbox for 'Check to specify Rendering Provider not in the system', and a 'Notes:' field. A large white arrow points to the 'Notes:' field.

Rounding Rules

- Effective May 12, 2023 rounding rules will return to the previous billing rules that were in effect prior to the public health emergency in CRCT which will discontinue rounding up to 1 unit for services that would typically be 0 units.
- For time-based services requiring use of the 15-minute rule, a unit of service reported at 0-14 minutes will be 0 units. Services will need to be 15-29 minutes to be reported as 1 unit.
- Units will be added as time increases by a full 15 minutes.
 - 0-14 minutes = 0 Units
 - 15-29 minutes = 1 Unit
 - 30-44 minutes = 2 Units
 - 45-59 minutes = 3 units
 - 60 minutes or more = 4 Units



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Key Telemedicine Definitions

Audio-only – Service is performed with audio only without visualizations of the beneficiary.

Audio-only Allowed – HCPCS/CPT code is defined in the MDHHS Telemedicine Database as Audio-only Allowed (“Yes”).

Simultaneous Audio/Visual (“video”) – Service is performed with both audio and visualization (video) of the beneficiary.

Simultaneous Audio/Video Allowed – HCPCS/CPT code is defined in the MDHHS Telemedicine Database as Simultaneous Audio/Video Allowed (“Yes”).

Modifier 93 – used by MDHHS when Audio-only allowed service is provided by audio only and is a non-telephone only code.

Reporting Requirement Resources

MDHHS maintains key coding and reporting requirements on its website. We recommend always referring to this webpage for the most up to date reporting and coding requirements.

[Reporting Requirements \(michigan.gov\)](https://www.michigan.gov)

On this page of the MDHHS website you will find:

[Behavioral Health Services Telehealth Database](#)

[SFY 2023 Behavioral Health Code Charts and Provider Qualifications](#)

MDHHS Telemedicine Bulletin MMP23-10

[MDHHS MMP 23-10](#)

CMHPSM Webpage for updated versions of this communication

[CMHPSM PHE End Communication](#)